

# Mitigating Health Risks in a Facility

*Microbial prevention and remediation to break the chain of infection*



## Quick Facts

### Client Information

Client: Financial services company

Industry: Printing and distribution

Location: Pennsylvania

### Service Information

Services provided: Microbial preventative and remediation services

Service area: Over 50,000 sq ft

### Marsden Contact

Name: Tony Fowler

Email: [tfowler@marsden.com](mailto:tfowler@marsden.com)

Phone: 480.881.8266

<https://www.marsden.com/microbial-preventative-and-remediation-program/>

## THE PROBLEM

A financial services company specializing in printing and distributing promotional materials was concerned about the health of their employees during the COVID-19 pandemic. The employees were not able to perform their work from home and as an essential service provider, the facility needed to remain open. Three employees had gone home sick within a 24-hour period and the client was concerned that an illness might spread throughout the facility occupants. In order to break the chain of infection and give employees confidence that they were working in a clean and healthy environment, the client required specialized disinfecting services. The client needed a service partner who had the agility to respond immediately, the experience to perform a successful disinfection, the PPE and products on hand to complete the service, and a trained team available to perform the work quickly.

## THE SOLUTION

The client reached out to Marsden to see if we could perform immediate disinfecting services at their facility. Marsden's Microbial Preventative and Remediation program is a proprietary and comprehensive disinfection program created by our internal experts and in accordance with recommendations from the Center for Disease Control, the World Health Organization, and the Occupational Health and Safety Administration. In addition to our own expertise, we have partnered with external experts to refine and validate our program. To bolster our efforts to fight against COVID-19, Marsden has engaged an environmental forensic consultant. Through our program, Marsden offers three levels of disinfecting services. Based on their needs, the client requested a Level 2 disinfecting service, which included touchpoint disinfecting, electrostatic fogging, and swab testing to confirm the environment had been properly disinfected. The client contacted Marsden at 9:30pm on Friday night and knowing that the client required immediate services so that business operations would not be interrupted, Marsden had a crew of 14 people onsite by 6:30am on Sunday morning. By 9:00pm that night, the entire building had been cleaned and disinfected and swab testing had confirmed the facility met clearance standards. Marsden was able to complete these services quickly and according to quality standards because of our established process, proper protocol training, and expertise in microbial remediation. During service delivery, all team members were provided with the appropriate personal protective equipment to ensure their health and safety was prioritized.

## THE RESULTS

Our microbial remediation services were able to provide the client with the following key results:

- A 50,000+ sq ft facility was cleaned and disinfected within 15 hours
- The client lost no production time and therefore suffered no fiscal loss from productions being shut down
- The client's employees had peace of mind returning to the facility on Monday morning, knowing the entire facility had been disinfected and that testing had confirmed disinfection passed clearance levels

## THE OUTCOMES

Throughout the process, Marsden communicated with the client to provide updates and answer questions. Marsden's flexibility in responding to the client's request ensured that the client's facility did not have to be closed during normal working hours and their production levels could remain the same. The cleaning and disinfecting program provided the client and the client's employees with confidence that their facility environment was disinfected and that the risk of infection had been minimized.